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Background on CSOS Levies

- Section 59 of the CSOS Act, 2011 states that every community scheme must pay to the service a levy in the amount as prescribed, subject to such discounts and waivers as CSOS may grant
- Regulation 18(3) of the Regulations to the CSOS Act provides for community schemes to file the registration in Form CS 1, within 30 (thirty) days of –
 - (a) coming into effect of this Regulation; or
 - (b) its date of incorporation in terms of applicable laws.
- Community schemes are provided with a CSOS registration number after the processing of the registration - E.g. CSOS/REG/16/KZN/123456
- The registration number is used as a reference in all the correspondence with CSOS, including the payment of levies
- The collection of levy revenue commenced on 1 January 2017 and the first payments for the collection of levies for the first Quarter was due to CSOS on 31 March 2017.

Background on CSOS Levies (Cont.)

- The CSOS is listed as a public recipient with FNB, Capitec, ABSA and Standard Bank
- The CSOS levy is due every quarter as follows:
 - 1st quarter: 01 January to 31 March
 - 2nd quarter: 01 April to 30 June
 - 3rd quarter: 01 July to 30 September
 - 4th quarter: 01 October to 31 December
- Levies are allocated to community schemes account using the CSOS registration number
- Community schemes are requested to send POP and levy calculator to levypayment@csos.org.za or Levyqueries@csos.org.za
- A Receipt Statement is issued to the community scheme after allocation of the payment received

CSOS Levy Calculation – Reg 11(3)(a)

The CSOS levy amount is calculated as follows:

The lesser of:

- > (ADMINISTRATION LEVIES PAID PER UNIT less R500.00)*2%, OR R40 per unit; per month
- The CSOS Levy Calculator is available on the website: http://www.csos.org.za/regulations.html

Click here to go to a standardised and recommended CSOS levy template which can be

customised for each scheme

Unit number	Scheme levy		Unit CSOS levy		R	180.00
	R	500.00	R	-		
2	R	1 000.00	R	10.00		
3	R	1 500.00	R	20.00		
4	R	2 000.00	R	30.00		
5	R	2 500.00	R	40.00		
6	R	3 000.00	R	40.00		
7	R	3 500.00	R	40.00		

CSOS Levy Calculation (Cont.)

- The CSOS levy calculator is used to calculate CSOS levies per month which is then paid over per quarter.
- i.e the amount derived at using the calculator will be multiplied by 3 for each quarter unless there was an admin levy increase during the quarter which would have to be taken into account.

Levy Collection Challenges

- The CSOS cannot account for levies for all community schemes within the country

 qualified audit opinion as a result
- Significant amount of unallocated levies due to the following:
 - Use of incorrect referencing by community schemes, ie. SS Numbers, Schemes names
 - Reference number being cut-off on the bank statement ie the last two digits get cut off on the csv bank statement, resulting in the inability to allocate
 - Bank generated POPs which do not have community schemes details, which the CSOS cannot trace to community schemes in case of inquiries
- An insignificant amount of community schemes email POPs and levy calculators
- Lack of response from community schemes and managing agents in case of inquiries

Bank related Matters

- CSOS currently has a challenge with the ABSA public beneficiary function, which does not allow some CSOS reference when making payments to the CSOS.
- The issue is currently being addressed with ABSA
- Our CSOS banking details are as follows:

Bank: First National Bank

Account Number: 62682595205

Branch Code: 200607

Branch Name: 4 MERCHANT PLACE 390

Levy Allocation Drive

- To all scheme registered with the CSOS and have been paying your CSOS levy
- Have you received any payment acknowledgment from the CSOS?
- Have you received a statement receipt reflecting all the levy payments made to the CSOS?
- If No, we do ask that you come forward so we can your payments allocated accordingly.
- The required information would be:
- All proof of payments made to the CSOS and the relevant levy calculators.
- CSOS registration number
- Notification of changes within the Schemes Management e.g. Managing agent, Executive committee etc.

CSOS Billing

- The CSOS does not issue out invoices nor billing statements as yet.
- It is scheme's responsibility to compute levies and make payments.
 (Using the CSOS Levy Calculator)
- The CSOS is in a process of procuring a billing system
- The billing process will be conducted in phases until all the registered schemes have been loaded.

Annual Returns

- There has been amendments to the new CS2 form also known as the annual returns form.
- The new form is available on the CSOS website
- Annual returns must be submitted as per the new CS2 form.

Contact details

- Please remember to send all Proof of payments and Levy calculator to Levypayment@csos.org.za
- Any levy related queries should be forwarded to: Levyqueries@csos.org.za
- For Annual returns send them to: Annualreturn@csos.org.za



Thank you!

